

MEETING MINUTES

Project Name: IPRS	Doc. Version No: 1.0	Status: Draft
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Meeting Name: IPRS Core Team Meeting
Facilitator: Eric Johnson, DMH
Scribe: Sara Parks
Date: 5/3/06
Time: 10:00am - 11:00 a.m.
Location: Hargrove Conference Room, D

IPRS Core Team Attendees:

X Sharlene Bryant
 X Cathy Bennett
 X Cheryl McQueen
 X Shannon Johnson
 Gary Imes
 X Joyce Sims
 X Marjorie Morris
 X Rick Debell
 X Thelma Hayter
 Eric Johnson

Others:

Tim Sullivan
 X Jamie Herubin
 X Sandy Flores
 X Sara Parks
 X Mike Frost
 X Linda Smith
 Jay Dixon
 X Paul Carr

Attendees:

X Alamance-Caswell	X Onslow
X Albemarle	X OPC
X Catawba	X Pathways
X Centerpoint	X Pitt
X Crossroads	X Roanoke-Chowan
Cumberland	X Rockingham
X Durham	X Sand hills Center
X Eastpointe	SE Center
X Edgecombe-Nash	X SE Regional
X Five – County MHA	X Smoky Mountain
X Foothills	X Tideland
X Guilford	Wake
X Johnston	X Western Highlands
X Mecklenburg	X Wilson-Greene
X Neuse	NC Council
X New River	

Attendees:

Item No. Topics

1. Division and EDS Review

Review checkwrite – April 21, 28 (cut-off date)

Upcoming checkwrites: (cut-off dates) May 5, 12, 19

Update on SPA issues:

Update on Medicaid Issues:

BugCentral Status

Key CSRs

2. Area Programs

Operations Support: File Maintenance, Security, and Help Desk

Area Programs, Division and EDS

Roll call

Please mute phones or refrain from excess activity to help with communications. Please state your name and which “area program” you are from when you speak. **Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.**

Review Check-write (cut-off April 21, 28)

Upcoming Check-writes (cut-off dates) – May 5, 12, 19

Agenda items:

IPRS EOB

Value Options Training; visit DMH public website (under ‘What’s New’) for details or

<http://www.valueoptions.com/provider/contractspecific/ncmedicaid.htm>

- **May 1 and 2...Asheville**
- **May 4 and 5...Hickory**
- **May 8 and 9...Greenville**
- **May 10 and 11...Raleigh**

IPRS Questions or Concerns

MMIS Updates – Tim Sullivan & Shannon Johnson

Medicaid Questions or Concerns

DMH and/or EDS concluding remarks

Roll Call Updates

Next Meeting: May 10 '06

For assistance with IPRS claims, adjustments, R2Web, accessing application, etc., call the IPRS Help Desk – 1-800-688-6696, ext 53355, M-F, 8:00 a.m. - 4:30 p.m., excluding holidays.

DMH IPRS Question and Answer email address - iprs.qanda@ncmail.net

ADMINISTRATION NOTES (10:00 a.m. DIVISION AND EDS REVIEW)

Item No.	Topics
1.	<p>Review Checkwrite from April 21, 2006 and April 28, 2006.</p> <p>There was a 56% denial rate for the April 21 checkwrite; 33,396 were due to budget constraints. Smoky Mtn. had over 4000 claims denied due to client eligibility. They will be contacted.</p> <p>There was a 64% denial rate for the April 28 checkwrite; 30,800 were due to budget constraints. Mecklenburg had over 7000 claims denied due to client eligibility. A call has been made to them.</p> <p>Eastpointe had nearly 4000 claims denied due to the attending provider number being submitted as the billing provider. A call has been made to them.</p>
2.	Upcoming checkwrites: May 5, 12, 19.
3.	Update on Medicaid Issues: None to report.
4.	Bug Central Status: The one bug is being worked on by Lisa Mitts. She has emailed CNDS.
5.	Key CSRs: There will be a CSR meeting following Core Team.
6.	<p>Operations Support – File Maintenance, Security, Help Desk:</p> <p>The Controllers Office has requested this week's Budget Load to occur at 6:30am on 5/5/06 so that verification can occur earlier. This is a one-time request. Jay Dixon also mentioned possibly changing the Budget Load job process from 10:00am on Fridays to earlier time on Friday mornings. If this is requested, a memo will be sent from DMH to make this change.</p>

ADMINISTRATION NOTES (10:30 a.m. AREA PROGRAMS CONFERENCE CALL)

Item No.	Topics
1.	Roll Call
2.	Please mute phones or refrain from excess activity to help with communications. Please state your name and which "area program" you are from when you speak. Also, please do not place IPRS Core Team call on hold because of potential distraction to call discussion.
3.	Review Checkwrite – April 21st and April 28th
4.	Upcoming checkwrite (cut-off dates) May 5, 12, 19

<p>5.</p>	<p>Agenda items</p> <p>IPRS EOB A spreadsheet with updated EOBs highlighted in yellow was sent out. The cross-walk was updated and the new Enhanced Benefit Services EOBs are included. Q) Are the IPRS and Medicaid EOBs the same? A) IPRS EOBs should match Medicaid's provided that the EOB is common between the two systems.</p> <p>Q) EOB 8653 is not on the list. Why not? A) Cheryl – this will be looked into</p> <p>Value Options Training Thelma: Reminder of the link to the registration and session information on the DMH website.</p> <p>IPRS Questions or Concerns Q) What is the date of the last checkwrite of the fiscal year? A) June 22, 20006 with a cutoff date of June 16th.</p> <p>Q) Question regarding the number of beds???? A) Rick...</p> <p>Q) Status of the claims routing to Medicaid for MAFDN. A) Cheryl – The UAT was delivered to DMH this morning. It should be in production by the next checkwrite. Watch for an implementation alert to inform you of when the change has been made.</p> <p>Q) Developmental Therapies (H2014/HM) not routing to IPRS correctly; why are claims are routing and denying in Medicaid? A) Cheryl – will take a look at ICN examples sent by Kim(Neuse) and followup at next meeting.</p> <p>MMIS updates</p> <p>Update from Marjorie Morris (DMA) regarding the premature enrollment of some providers ????</p> <p>6. DMH and/or EDS Concluding Remarks:</p> <p>7. Updates to Roll Call; Other Questions?</p>
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Action Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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Issue Items

Item No.	Open Date	Description	Assigned To	Comments	Status	Target Date
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